## Dr B V Modi

# Canon Street Medical Centre

## 122 Canon Street, Leicester, LE4 6NL

**Minutes from Patient Participation Group**

**ZOOM Meeting held on Thursday 26th September 2024**

**Present:** Chair – Miss Kerry Rainford,

Dr B Modi,

Mrs M Modi,

Mr Mahek Jitesh,

Mrs Geeta Sachdev,

Mr Jay Patel,

1. Apologies from Mr Shah who was not able to attend the meeting.
2. We discussed previously with an ICB representative on setting up school events. PPG would like an update regarding this, as the younger demographic access healthcare later.
3. Update provided on the flu vaccinations and the new RSV vaccinations by Dr Modi.
4. Mahek informed the PPG that the new patient satisfaction surveys will roll out in October. This will be available online, and we will have hard copies available in different languages.
5. Dr Modi explained the construction work is nearing the end, the back rooms building is nearly done. The two clinical rooms in the main building is remaining.
6. To increase uptake of the flu and covid vaccinations, Saturday clinics have been set up. These will take place on the 5th October and 12th October.
7. Kerry Rainford suggested we have a statistic on each agenda for the PPG meeting which shows when our last serious incident was. “Days since last significant incident:”
8. Mukta explained the last meeting was cancelled as there was an urgent meeting from the BMA. There may be guidance coming soon which suggests that GP appointments will be fixed to 12 in the morning and 12 in the afternoon.
9. Mahek to send newsletter to all patients via AccuRx.

**Action Points**

ACTION: Mahek to send newsletter to all patients via AccuRx.

ACTION: Mukta to check regarding ICB representative any updates?

**Next Meeting Date:** ???